

## Manage Your Diagnostic Images with PowerShare

Patients can securely access their diagnostic images by using the Nuance PowerShare system. PowerShare is available to patients who have had imaging studies done at MSMC through our hospital diagnostics center. There is no charge to use this feature. Please follow the steps below to create an account. With access to the internet you will soon be reviewing your diagnostic images online from anywhere, anytime.



### Register & manage your images: self-service

1. Browse to the website below to register your PowerShare account (copy & paste to your web browser).

<https://www1.nuancepowershare.com/smr/registration/signup.action?partner=>

Register as a **Patient** and then enter your information. Be sure to check off the Terms and Conditions along with the HIPAA Agreement. When ready to proceed click on **Register**.

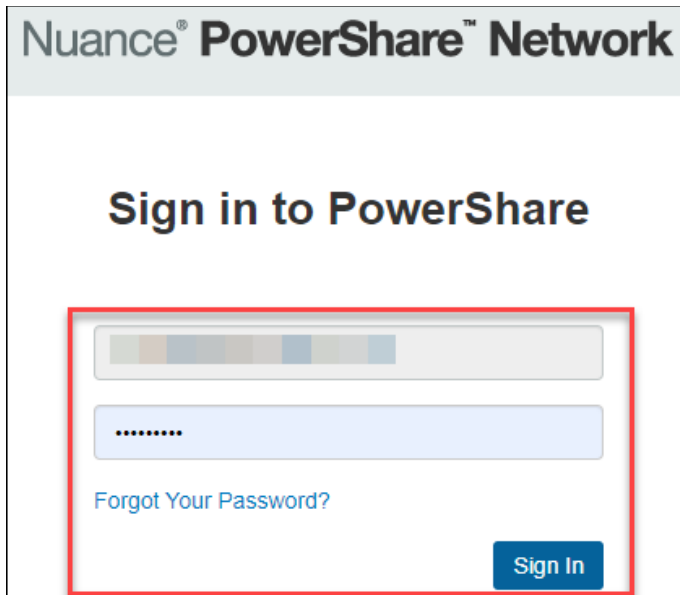
The screenshot shows the registration page for the Nuance PowerShare Network. The page title is "Nuance® PowerShare™ Network". Below the title, it says "Register as a patient". There are three radio button options: "Patient" (selected), "Physician", and "Healthcare organizations". Below these options, it says "All fields are required".

The form fields are:

- Name: First Name, Last Name
- Account: Email, Create password, Confirm password
- Checkboxes: "I have read and accept the Terms and Conditions", "I have read and accept the HIPAA Agreement"
- reCAPTCHA: "I'm not a robot" checkbox and reCAPTCHA logo with "Privacy · Terms" link.

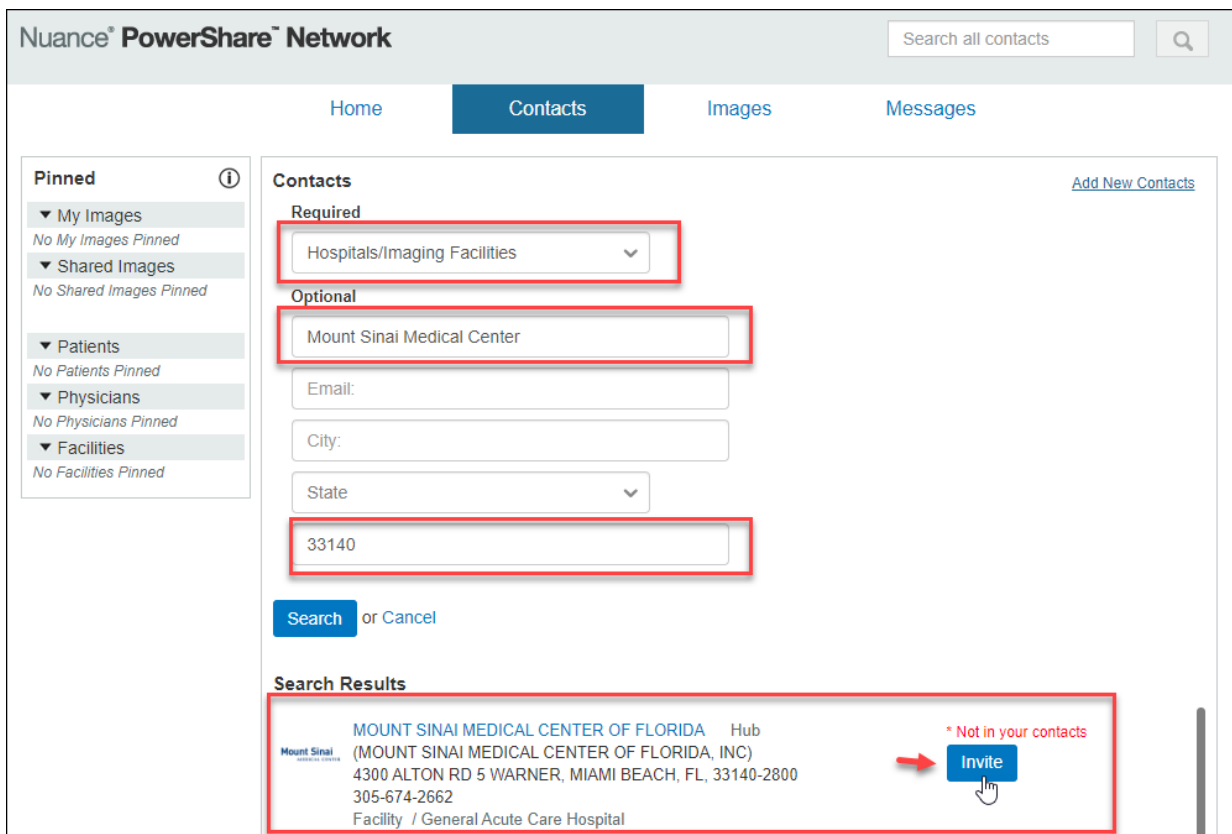
At the bottom, there is a blue "Register" button and a "Cancel" link. The "Register" button is highlighted with a red box in the original image.

2. Look for the email from Nuance PowerShare and **click the link** on the email to complete your registration. At the login screen, enter your email and password you entered when registering. Then, click **Sign In** to login to your account.
  - Website: <https://www1.nuancepowershare.com/smr/login>



3. In order to manage your diagnostic images you must first link your account with Mount Sinai Medical Center. To begin, click on **Contacts** and chose **Hospital/Imaging Facilities** from the drop down. Under **Optional** enter **Mount Sinai Medical Center** and the zip code **33140**. Click on search and find the option with the **MSMC logo**, click the **Invite** button to send an account link request to our staff.

Note: Please allow our staff members 2 busniess days to process this request.



## Invite MOUNT SINAI MEDICAL CENTER OF FLORIDA



The contact you selected has been invited to join your network. You will be notified when a response is submitted.

[Back to the Contacts tab](#)

## Nuance® PowerShare™ Network



[Home](#)

**Contacts**

[Images](#)

[Messages](#)

### Pinned



▼ My Images

*No My Images Pinned*

▼ Shared Images

*No Shared Images Pinned*

▼ Patients

*No Patients Pinned*

▼ Physicians

### Contacts

Showing 1 to 1 of 1 Search Results -- [Clear](#)

[Add New Contacts](#)

Filter by: [All Contacts](#) ▼

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z # << < 1 > >>

M

**MOUNT SINAI MEDICAL CENTER OF FLORIDA** Hub

Pending Acceptance 12/20/23 ▼ ≡



4300 ALTON RD 5 WARNER, MIAMI BEACH, FL 33140-2800

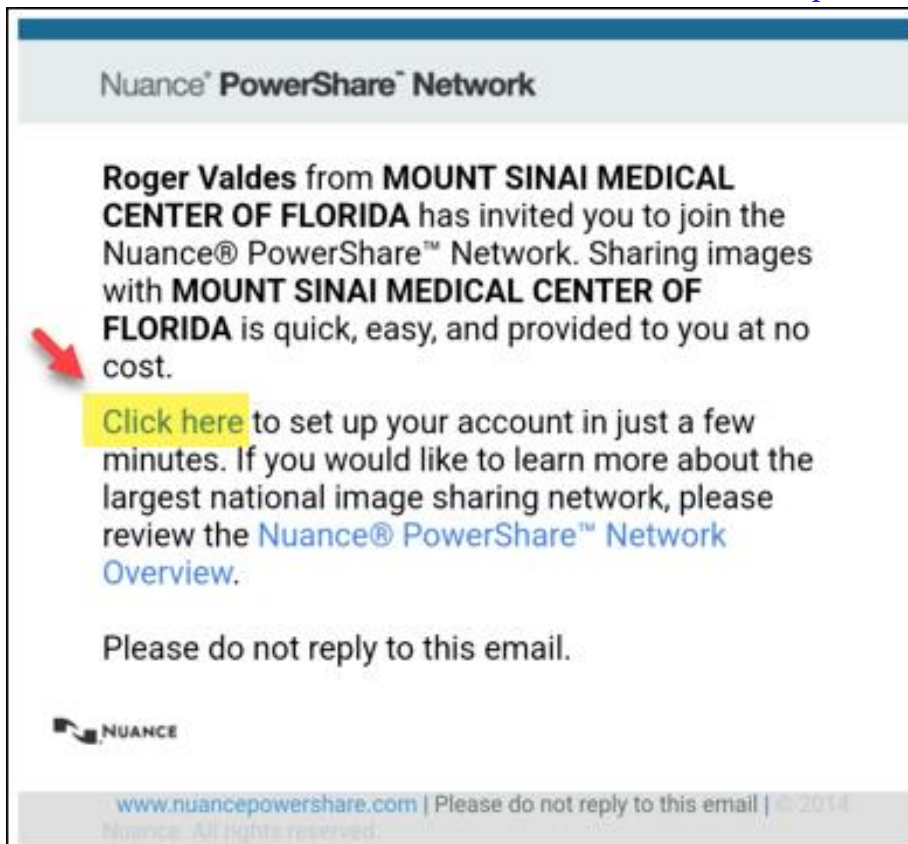
Facility / General Acute Care Hospital



## Register & manage your images: with assistance

1. For personal assistance contact our film library at (305) 674-2905 during **normal business hours**, to request a registration email. The email invitation will have a "**Click here**" link to browse to the Nuance PowerShare website.


**Note:** The email will be addressed from: [notifications@nuancepowershare.com](mailto:notifications@nuancepowershare.com)



2. Follow the prompts to register your account and create a password. Review and **check the boxes** to agree to terms and conditions. Once ready to proceed, click the **Continue** button to the bottom of the screen.

Account

Password Strength: **Good**

I'm not a robot  reCAPTCHA  
Privacy - Terms

I have read and accept the [Terms and Conditions](#)

I have read and accept the [HIPAA Agreement](#)

I hereby electronically sign a  
[HIPAA release](#) for any data shared with MOUNT SINAI MEDICAL CENTER OF FLORIDA

Allow MOUNT SINAI MEDICAL CENTER OF FLORIDA to upload to my Image Folder

3. Login to your PowerShare account to complete the registration steps.  
<https://www1.nuancepowershare.com>

Nuance® PowerShare™ Network

**Sign in to PowerShare**

[Forgot Your Password?](#)

4. After entering your username and password you will see a welcome message and will have access to the PowerShare homepage.



# Welcome to PowerShare!

If you're new to PowerShare click the **Resource Center** icon in the lower right corner and go to the "**Show Me How To...**" section for help with common tasks.



Got it!

## Nuance® PowerShare™ Network

Home

Contacts

Images

Messages

### Pinned



▼ My Images

*No My Images Pinned*

▼ Shared Images

*No Shared Images Pinned*

▼ Patients

*No Patients Pinned*

▼ Physicians

*No Physicians Pinned*

▼ Facilities

*No Facilities Pinned*

### Common Tasks



Request Images



Share Images



Upload Images



# Request images online from MSMC


5. To request images, click on the **Contacts** option. You should see **Mount Sinai Medical Center** listed. Use the **blue arrow** to the **right** for more options. Click on **Request Images**.

Home **Contacts** Images Messages

**Contacts** Showing 1 to 1 of 1 Search Results [Add New Contacts](#)

Filter by: All Contacts ▾ All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z # << < 1 > >>

M

 **MOUNT SINAI MEDICAL CENTER OF FLORIDA** Hub  
4300 ALTON RD 5 WARNER, MIAMI BEACH, FL 33140-2800  
Facility / General Acute Care Hospital  
Primary Phone Number: (305) 674-2905

Connected 02/21/24 ▾

- Pin to Sidebar
- Preferences
- Remove
- Request Images**
- Send a Message
- Share Images

6. Enter your name & information on the **Image Request** form. Then, click **Next**.

### Create Your Image Request

#### Patient Information

Required

  
  
  
 Male  Female

#### Address Information

Optional

or



7. On the next screen, you can enter your **image date** (date when imaging was performed) and other **details** to narrow your request. If you need to request all images, use the **description box** to enter "All images".

Change Patient Info

**Image Information**

STAT

**Optional**

Image Date

Physician

Modality

Body Part

Description

*Note: Special characters less than ("<") and greater than (>) will be removed*

Send Request or Cancel





8. Once submitted please allow up to **2 business days** for processing.

9. Once your images are released to you, they will be visible under the **Images** option from your PowerShare homepage. If you have multiple images, you can use the **DICOM Study Date** column to find the study based by date. Once you find the study you need to review, click on the **study icon**. A separate window will open with your study.

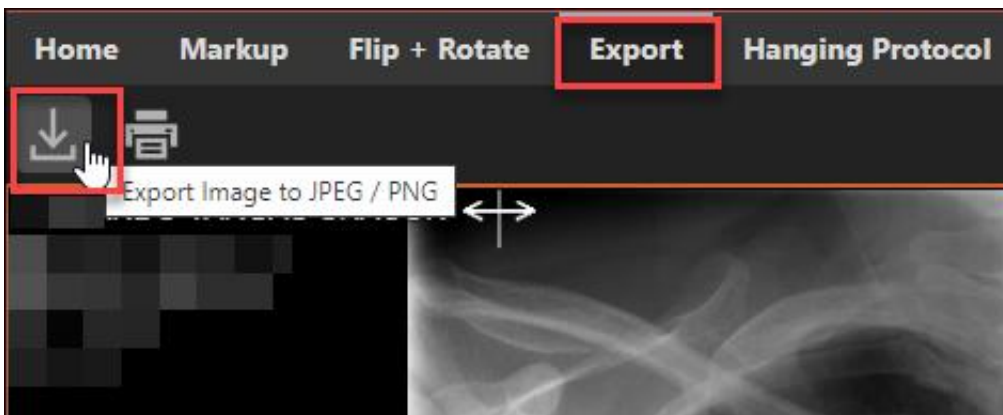
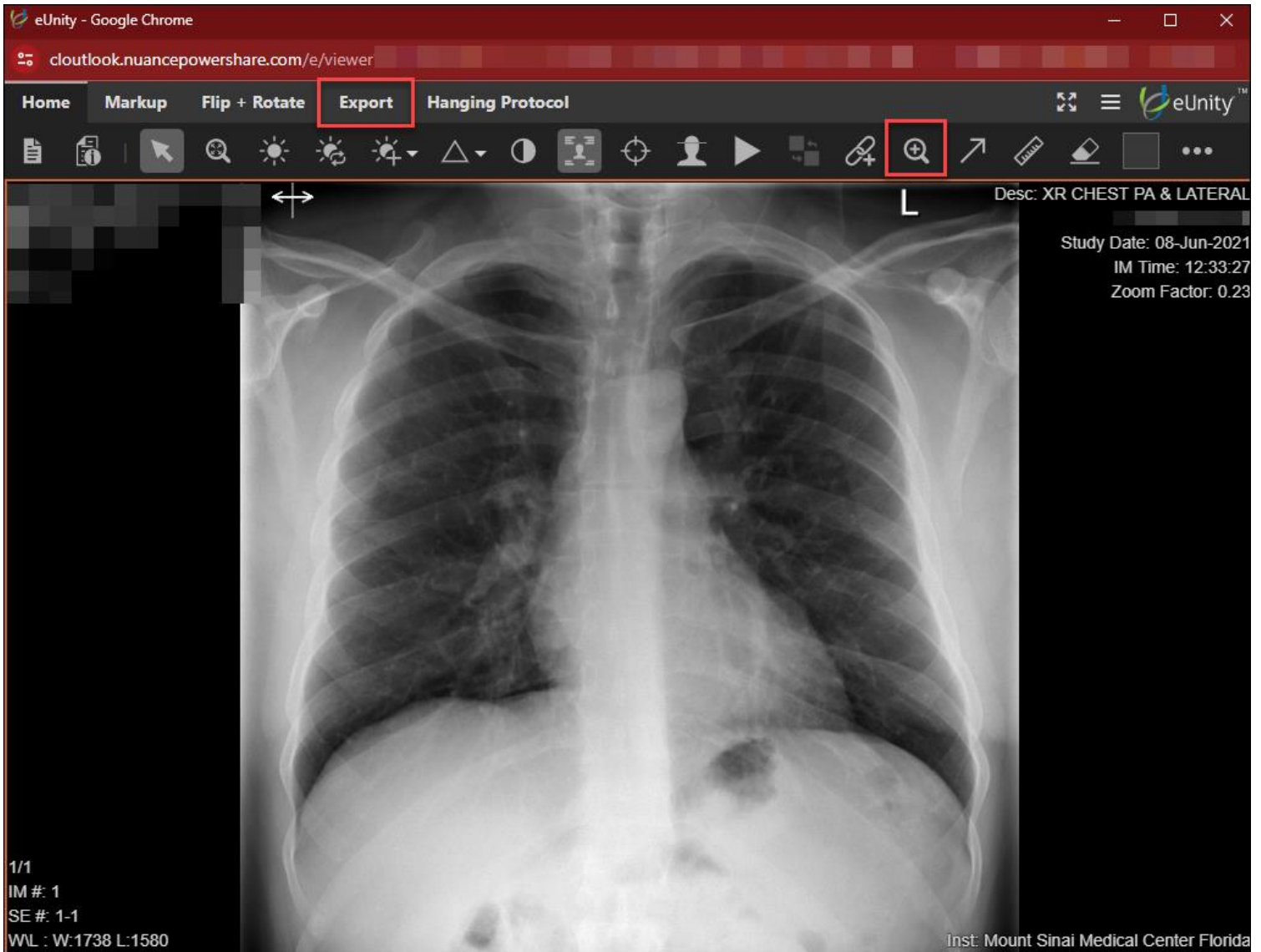
Nuance® PowerShare™ Network

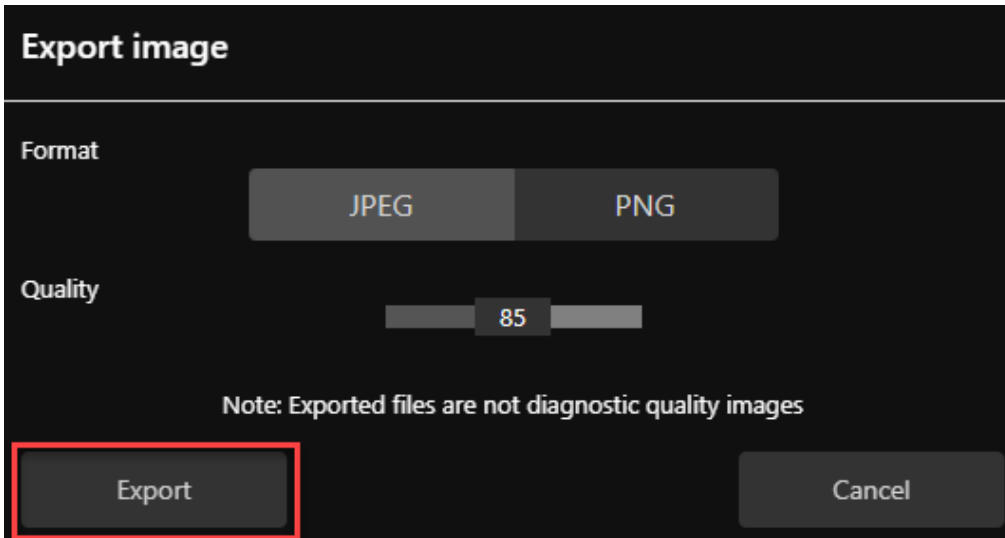
Home      Contacts      **Images**      Messages

SHOW: All Images      Refresh      Clear Filters

	Name	Upload Date (ET)	DICOM Study Date	Modality	Source	Owner
<input type="checkbox"/>	 272 / 1	2/21/2024 7:50am	11/20/2013 5:39pm	MR,SR	MOUNT SINAI MEDICAL...	Shared
<input type="checkbox"/>	 188 / 1	2/21/2024 7:50am	1/09/2014 7:14pm	MR,SR	MOUNT SINAI MEDICAL...	Shared
<input type="checkbox"/>	 211 / 1	2/21/2024 7:50am	11/20/2013 5:39pm	MR,SR	MOUNT SINAI MEDICAL...	Shared
<input type="checkbox"/>	 2 / 1	2/21/2024 7:50am	6/08/2021 12:32pm	CR,SR	MOUNT SINAI MEDICAL...	Shared

10. From the image screen, you can use the **Magnifier** (magnifying glass icon with a “+”) to review details of your study. Click the **Export** option to **download or print** your study.  
**Note:** Keep in mind the size of the study may be larger than expected as some images may have hundreds of slides. The images will be downloaded to your device. You can also select the format and level of quality, click on **Export** when ready to download.





11. Should you need further assistance with using PowerShare , please contact their customer service number at **1-866-809-4746 Mon-Fri 8am-7pm.**